Alerts Guide and Alerts Workflow recall management software. Ensure the removal of harmful products before they reach the patient.
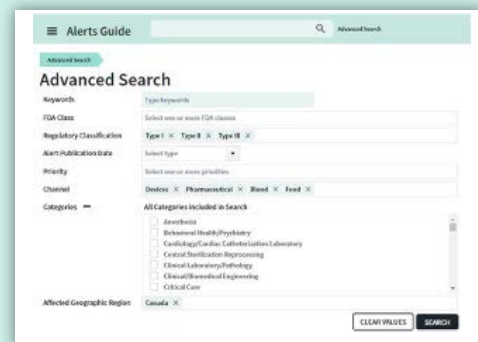
Alerts Guide

ECRI Alerts Guide facilitates safer and more efficient recall and healthcare technology risk management. Alerts Guide will notify appropriate healthcare staff of safety-related risks and recommended actions associated with medical devices and supplies – allowing the opportunity for increased patient safety and peace of mind.

Alerts Guide helps to ensure a safe and secure environment for care delivery. Receive timely recalls, hazard reports and cyber alerts across 50 professional and departmental categories.

Efficiency

Alerts Guide provides automated email notifications, along with advanced search and filtering capabilities, to allow you to proactively manage alerts. Alerts are aggregated across multiple sources (including Health Canada, FDA, MHRA, manufacturers, and healthcare providers) and can be filtered by geography and categories to view the most relevant alerts only.

Configure MyAlerts view based on filtered drop down lists.

Alerts Guide automates and streamlines your alerts recall process, aggregating safety alerts related to medical devices, supplies, drugs, biologics/blood, and food — along with equipment cybersecurity vulnerabilities — providing you with one single source of truth for all safety-related notifications related to your healthcare technology management.

	Medical Devices	Supplies	Drugs	Biologics/Blood	Food
Recalls and Safety Alerts	✔	✔	✔	✔	✔
Timely Alert Notifications	✔	✔	✔	✔	✔
Cybersecurity Vulnerabilities and Threats	✔	✔			
Micro-eLearning Modules	✔	✔	✔		
ECRI Exclusive Hazard Reports	✔	✔	✔	✔	✔
Customizable Search Filters	✔	✔	✔	✔	✔
PDF and Excel reports	✔	✔	✔	✔	✔

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Alerts Workflow

ECRI Alerts Workflow builds on Alerts Guide as a configurable management tool. Notifications are actionable - giving you the content you need to manage your recalls and maintain high levels of patient safety, workflow efficiency, and regulatory compliance. Alerts Workflow quickly verifies which tasks are completed and which need follow-up. ECRI's reliable delivery of critical alerts increases patient safety, as well as peace of mind.

Alerts Workflow options allow you to segregate and highlighting the alerts that are of highest relevance and impact. Personalized dashboards track recall activities in real time, facilitating greater collaboration across departments, facilities, and health system networks.

Driving safer and more efficient recall and healthcare technology risk management.

Alerts Workflow automates and aligns your alerts recall process, making it easier to achieve an enhanced level of patient safety and compliance. Empower your organisation to effectively mitigate risk with workable, trackable actions directed to those dedicated teams trained in how to respond, and ensure that all actions are properly documented.

	Supply Chain	Clinical and Biomedical Engineering	IT Security	Risk and Quality Managers	Pharmacy	Nurse Educators
Actionable Alerts	✔	✔	✔	✔	✔	✔
Timely Alerts Delivery	✔	✔	✔	✔	✔	✔
Micro-eLearning Modules	✔	✔		✔		✔
ECRI Exclusive Hazard Reports	✔	✔	✔	✔	✔	✔
Efficient Dashboard Reporting	✔	✔	✔	✔	✔	✔
ECRI Experts and Recall Advisor Consultation	✔	✔	✔	✔	✔	✔
Cybersecurity Coverage		✔	✔	✔		

Approximately 3,000 safety and recall alerts reported per year.

About ECRI

ECRI is an independent, non-profit organisation improving the safety, quality, and cost-effectiveness of care across all healthcare settings. With a focus on patient safety, evidence-based medicine, and health technology decision solutions, ECRI is the trusted expert for healthcare leaders and agencies worldwide.

Learn more

For more about how ECRI advances effective evidence-based healthcare globally, please visit www.ecri.org.uk
Contact your regional office and ask to speak to your local representative for a demonstration or to see exactly how ECRI can help you

Our mission is: advancing evidence-based and effective healthcare globally

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