

# Alerts Tracker™

## Action patient safety alerts efficiently and effectively. Keep patients safe.

Alerts Tracker is an interactive, web-based patient safety solution that helps you streamline your patient safety management process. Notify personnel throughout your hospital or health system of alerts related to their departments. Record when users view, respond to, and resolve each alert in one, closed-loop system. Alerts Tracker integrates seamlessly with most clinical maintenance management systems.

## Streamline your current process

No more paper notices, antiquated spread sheets, delayed responses, and alerts getting to the wrong places. Here's what sets Alerts Tracker apart:

- ▶ **Automatch for Supplies™**  
Our ground-breaking Automatch™ feature automatically matches alerts to your purchase order history based on catalogue number so you can remove affected products faster. Staff are notified when an affected product is found
- ▶ **Exclusive Alerts**  
Our exclusive alerts present original ECRI research and recommendations developed to explain and prevent safety problems reported by members and identified during ECRI investigations of adverse events
- ▶ **Workgroups**  
Alerts team member out of the office? With Workgroups, department staff can resolve alerts on one another's behalf
- ▶ **Personalised User Profiles**  
Configure each user for any of our 50 clinical and professional categories and four content channels
- ▶ **Daily Assignments**  
Notifies each user of new alerts based on their personalised user profile so alerts get to the appropriate staff faster



*A patient safety system that automates and enhances the alert and recall management process*



## Close the loop

Increase compliance rates and time to resolution with:

- ▶ **Alerts Status Tracking**  
Users share information and communicate within the system, providing complete documentation of all actions taken and when an issue is closed
- ▶ **Reporting Tools**  
Monitoring for completeness is centralised and easily accessible

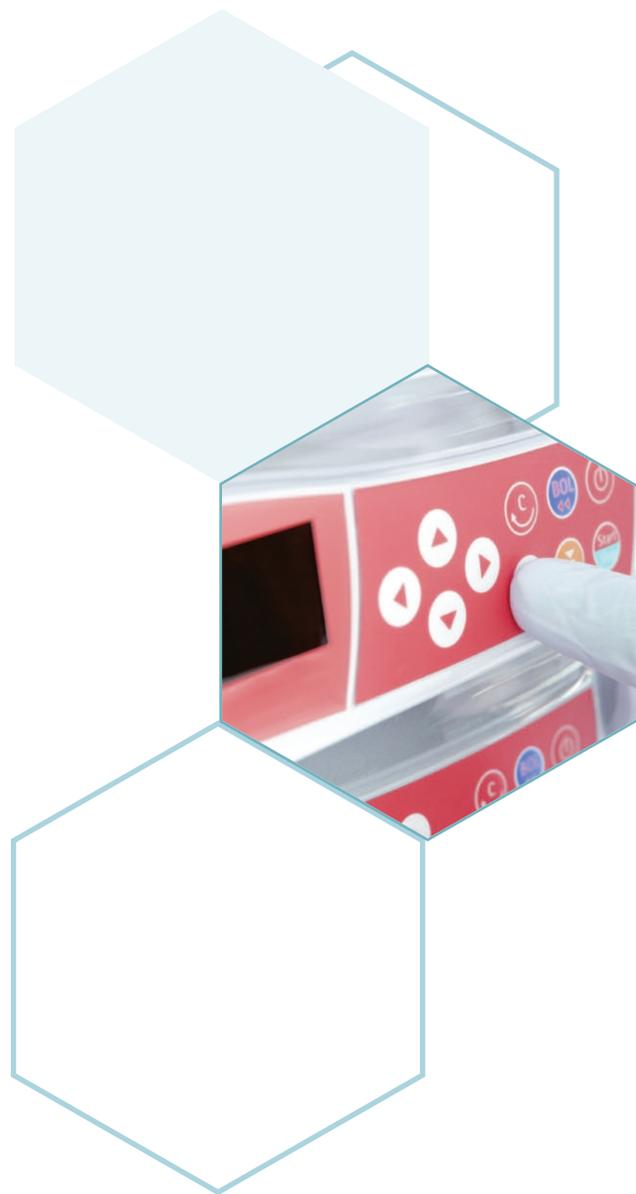
## Consultative implementation and support

We are with you every step of the way. Your designated implementation specialist will continually assess and help to improve your recall management program, tailoring it to your organization's unique needs. Plus, you can talk to an ECRI technology expert whenever you have a question about an alert or recall. Other support includes:

- ▶ Recall management policy review service
- ▶ Webinar-based trainings included for new and existing users
- ▶ Guidance on routine reporting and performance metrics

## Nearly 50 years of patient safety experience

- ▶ Comprehensive coverage of recalls and safety alerts since 1982
- ▶ 4,000+ alerts researched and posted annually
- ▶ 30,000 unique Alerts Tracker users worldwide
- ▶ Backed by ECRI Institute's 450 interdisciplinary staff members, including biomedical, electrical, chemical, mechanical, forensic, and registered professional engineers, and specialists in clinical technology, patient safety and information technology



For more information:  
**+44 (0)1707 831001**  
**info@ecri.org.uk**  
**www.ecri.org.uk/alerts**