

Patient Safety, Risk, and Quality

Comprehensive resources to identify risk and drive improvement

Thousands of healthcare facilities worldwide are succeeding in their quest to improve patient safety by joining with ECRI Institute for the resources and tools they need to deliver quality care in a safe environment.

ECRI Institute's primary goal is to advance patient safety, and our nearly 50 years' experience will benefit you by:

- ▶ Analyzing more than 3 million patient safety reports
- ▶ Developing programs in patient safety, quality management, and related analytics
- ▶ Investigating patient safety and risk incidents and events
- ▶ Publishing authoritative risk reduction strategies and interactive tools

Identify risk and drive patient safety improvement

Share, learn, and protect with ECRI Institute 'Patient Safety Organization (PSO)'

It's not just the information you put into a PSO, it's the quality of information, analysis, and advice you get out that will give you the strong return-on-investment and protection that you want for your organisation and your patients.

With over 1 million event and near miss reports submitted to ECRI Institute PSO, we're the leading experts in patient safety event reporting and analysis.

- ▶ Membership for Hospitals and Health Systems—Put safety first with our timely guidance, including feedback on submitted events, safety assessments, root-cause analysis evaluation, webinars, best practices, and interactive tools
- ▶ Custom Support—ECRI Institute PSO provides custom support. The hallmarks of ECRI Institute's renowned service include a talented analytics team and IT infrastructure, depth of healthcare expertise, and ease of administration

3 million

Adverse events
collected & analyzed

*Your trusted
partner in the search
for patient safety, risk,
and quality solutions.*



Custom patient safety, risk, and quality solutions to help you assess and address challenges

Consulting services

Call on ECRI Institute for the support you need to build a successful program. ECRI Institute can collaborate with you to bring systems thinking, perspective, resources, and expertise to solve your safety, quality, and risk challenges. ECRI Institute consulting services are available to help with:

- ▶ Health IT
- ▶ Patient safety governance
- ▶ Alarm management
- ▶ Accreditation needs
- ▶ Quality systems
- ▶ Infection prevention and many other issues

Web-based and onsite assessment services

ECRI Institute's patient safety, risk, and quality assessment services, help to identify which high-risk areas need improvement, provide a big-picture look at quality across your organisation, and pinpoint gaps and redundancies that could leave your organisation vulnerable.

Assessments are based on a foundation of evidence-based research, professional experience, and the collective knowledge of ECRI Institute's risk management and patient safety professionals. Practical, action-oriented recommendations can enable you to make the best decisions for improving patient safety and reducing risk.



Making your job easier every day with expert guidance across the continuum

ECRI Institute membership programs combine world-class healthcare research, analytics, and guidance with individual, hands-on consultation. Whether you're in a large health system, teaching hospital, community care, or some combination, our memberships will help you save time, accelerate patient safety improvement, and reduce risk for your patients, staff, and organisation. Membership benefits include coverage of risk and safety issues with:

- ▶ Reports and recommendations on specific risk, quality, and safety topics
- ▶ Self-assessment questionnaires to evaluate existing programs
- ▶ Sample policies and procedures your insureds can tailor to their needs
- ▶ Webinars with experts and guest speakers on clinical, legal, and regulatory topics
- ▶ Ready-to-use education and training tools
- ▶ Online education courses to spread learning throughout the facility
- ▶ Weekly risk management news and recommendations
- ▶ Phone and e-mail consultation with ECRI Institute experts



Making your organization an even safer place

Hazard and alert managements

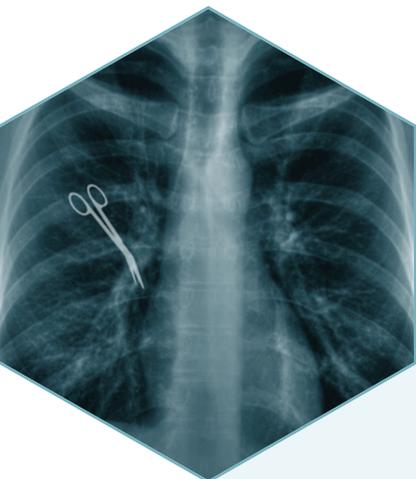
Our hazard alert services deliver critical information on medical device recalls and safety problems directly to professionals. Join over 30,000 patient safety champions in hospitals and health systems worldwide who rely on ECRI Institute's Alerts Tracker™, a smart, comprehensive patient safety solution that helps mitigate risk by seamlessly controlling the recall and alerts management process.

Find your recalled products faster with Alerts Tracker Automatch™. This revolutionary feature automatically finds recalled products in your inventory and notifies you daily so you can get them off the shelves faster.

Patient safety incident investigation

If your facility experiences an unexpected patient safety incident, our accident and forensic experts can help. When an accident or serious adverse event occurs in your organisation, you want to know how it occurred, the root causes, whether the incident must be reported, and how to prevent recurrence. For many types of events, retaining a third-party investigator is critical to restoring operations, minimising interdepartmental conflict, and maintaining staff confidence in the affected technology.

ECRI Institute is uniquely qualified to determine how a medical device, technology, or the delivery of care may or may not have contributed to an injury, death, or close call. Known as the leading investigator of serious medical technology accidents, ECRI Institute will work with you to prevent future injuries and deaths, and address liability issues.



*Your trusted source
for independent
patient safety
investigative advice.*

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