

Welcome

Unbelievably, it has been a whole year since our last ECRI-AIMS Newsletter. Whilst it was our intention to produce a quarterly newsletter it was also our intention to only produce a newsletter people would find informative. During 2011 we had two very successful User Meetings, one in the UK and one in Ireland, and we also visited virtually all of our European customers to carry out the 2.4 upgrade. We therefore felt that everyone was up-to-date with everything that was going on and made the decision not to issue newsletters just for the sake of it.

We are also aware that everyone is extremely busy and we want to make sure that every newsletter we send out has content worthy of your time. With this in mind, if you have any suggestions regarding content you would like to see in this newsletter, then just let us know by emailing us at aims@ecri.org.uk.

To make up for the lack of newsletters last year, we are giving you the opportunity to benefit from two great **SPECIAL OFFERS** details of which can be found below.

ECRI-AIMS Annual User Meeting

Whilst June may seem a long way off, it will be here before we know it and therefore so will the ECRI-AIMS Annual User Meeting. This year's meeting will be held on Tuesday 19th June & Wednesday 20th June. The meeting will take the tried and tested format of starting with lunch on the Tuesday and finishing with lunch on the Wednesday. Following the very positive feedback from delegates at previous meetings and the good service we have received, the meeting will again be held at the [Crowne Plaza Birmingham NEC](#). I am also pleased to announce that the cost of the meeting is the same as last year, £375 + VAT, which we feel is great value for money.

Also, following feedback from last year's meeting, we are currently attempting to get the meeting CPD accredited by IPPEM, which would mean you would be able to earn CPD points for attending. Just another great reason to attend the meeting.

We are still in the process of finalising the meeting programme and once this is complete it will be circulated. However, if you would like to register for the meeting now then complete and submit the [Meeting Registration Form](#) located on our web site. **Please ensure that you select the correct meeting from the dropdown list prior to submitting the form.**

Custom Report Designer Training Day

The Custom Report Writer has proven to be a very popular module - however, there is a steep learning curve to get the best results from it. Since its release a couple of years ago, there have been a number of enhancements, including the ability to deploy the reports to the main ECRI-AIMS application on a run-time basis.

After a number of requests from customers directly and following suggestions made at last year's User Meeting, we are planning to run a one-day training session specifically on using the Custom Report Designer module. It is our intention that the course will run from 10AM – 4PM on Thursday 12th April 2012 and will be held at the [Crowne Plaza Birmingham NEC](#). The cost will be £150 +VAT per delegate and this will include all course material, buffet lunch and teas & coffees throughout the day.

The final content has not yet been confirmed, but the topic areas are likely to be as follows:

- Concepts of a relational database
- Installation of the Custom Report Designer Module
- Building a report
 - Creating the Data Source
 - Assigning the data to the right place
 - Assigning a layout & theme to your report
 - Previewing and modifying your finished report
- Adding special fields and components to your report
- Making your report available in the main ECRI-AIMS application
- Sharing your report with others

If you would like to attend this training session, then you just need to complete and submit the [Training Day Registration Form](#). **Please make sure that you select the correct training course before you submit the form.** If you have had a lot of experience with the module and would like to take advantage of the more advanced features, or if you have something specific that you would like to see included, then please contact us and we will do our best to accommodate your requirements.

FREE TRAINING SPECIAL OFFER

If you are thinking about buying the Custom Report Designer module then this training would be a fantastic introduction to it. With this in mind, we are offering one **FREE** place on the training day for each Purchase Order for the module received before the 5th April. This would give you a **saving of £150**. If you would like to send more than one person then we would be more than happy to quote you for the module with training included so that it is all wrapped up in a single PO.

ECRI-AIMS 2.4.8.1 Upgrade

The latest release of ECRI-AIMS, version 2.4.8.1, is now available and it is our opinion that it is the best release ever. This release is made up of many of the things you have been asking for and includes:

- AIMS Mobile Integration
- Greater control of documents in Work Orders and EasyNet Plus
- Ability for Users to change their own passwords and greater control over the password strength
- Active Directory integration for Users in EasyNet Plus
- Ability to record decontamination details when requesting work in EasyNet Plus
- Plus the usual addition of new fields, form redesign and issue resolution.

We will soon be sending out a separate email with full details of this upgrade and how you can get it - however, if you really can't wait for it, then just drop an email to aims@ecri.org.uk and we will do our best to get you upgraded as soon as possible. For customers with the Remote Support option on their Annual Licence & Support Contract, we will be contacting you to arrange a convenient time for us to login to your server and carry out the upgrade for you. If you don't currently have the Remote Support option, but you are interested in it, then see the special offer section below where we are offering discount on this option. If the Remote Support option is not available to you due to local IT restrictions but would still like ECRI Institute staff to carry out your upgrade, then contact the ECRI-AIMS Sales & Support Team who will be happy to provide you with a quote to come on-site and do the work for you.

ECRI-AMS User Resource Centre

The ECRI Institute European Office web site, www.ecri.org.uk, has always had an area for existing customers to download documents and files which relate to the ECRI-AIMS system. However, as part of the redesign work that is currently in progress on the web site, this area is going to be greatly enhanced. This area currently contains the latest User Manuals and Application Notes and these will be retained and built upon, but we will also be including an area for sharing Custom Report Templates so

you will be able to download them and either use them as they are or modify them to your requirements in the Custom Report Design module.

To gain access to the Customer Resource Centre just visit the web site www.ecri.org.uk/ecriaims and click the Login link at the bottom of the page. If you have not already registered for access, then you will find links to the registration form and details of how to gain access.

ECRI-AIMS Email Forum Group

At the User Meeting a couple of years ago, we agreed to setup an email forum group so that registered users could send an email to a single email address and that would automatically forward on to all other members of the group. This group has been in place for around 18 months now with quite a number of registered members. However, to date, there has been very low activity on the group. Obviously ECRI Institute will continue to provide support for ECRI-AIMS and will continue to offer additional advice and assistance where appropriate, but this group is intended to enable you guys to communicate amongst yourselves to seek opinions and advice from your colleagues and peers. The group is obviously mainly setup for ECRI-AIMS - however, as long as it is not misused, we would have no strong objection to it being used for other healthcare technology-related topics. The group is un-moderated, however, it is monitored and any misuse will be dealt with accordingly.

For those users who have not signed up yet, it is really easy to do. Just send an email to aims@ecri.org.uk and we will add you to the ECRI-AIMS Email Forum Group. Once you are a member, you can send emails to aimsforum@lists.ecri.org.uk which will be circulated to all other members of the group.

SPECIAL OFFER

Following the increased popularity of the Annual licence & Support Remote Support Option, we have decided not only to **hold the 2011 price** of £1,250 for new customers, but also to offer you the same special offer as we offered this time last year of **20% discount** on the cost of adding the Remote Support option to your existing Annual Licence & Support until your next renewal date. This can give you a **saving of up to £250**.

To take advantage of this special offer, we must receive a Purchase Order number before the end of March. Please note that this offer is limited to customers who do not currently have the Remote Support option.

The Remote Support option means that we will carry out all of your ECRI-AIMS upgrades for you remotely. This therefore means that you do not need to rely on your local IT department to schedule this work for you, which can quite often lead to long delays meaning you do not get to take advantage of all the great new features. This option also means that, should you have an issue with your system, we can get access to it and deal with the problem directly rather than needing to liaise with local IT staff, which again can lead to delays. Customers with this option also get an opportunity to have the upgrade ahead of other users, if they wish, meaning that they are able to take advantage of the new features even sooner.

If you would like more details on the Remote Support option, then contact the ECRI-AIMS Sales & Support Team who will be happy to provide this together with a quotation to add it to your existing contract.

Contacting the ECRI-AIMS Sales & Support Team

To ensure you get the quickest response to all your ECRI-AIMS Sales and Support queries, we have a dedicated phone number and email address specifically for ECRI-AIMS customers. Using these instead of using individuals' direct contact details means your query will be responded to as quickly as possible.

Phone: +44 (0)1707 831 003

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